

NSR's Mobile Patrol service involves a security guard driving from one site to another, checking for unlocked doors, open windows, signs of forced entry, theft, vandalism and trespassing. It's a shared service, meaning both the cost and the time is shared between other customers. You're only paying for a fraction of the guard's time, not an hourly rate, making our Mobile Patrol service a cost-effective deterrent measure for your security needs.

How often do we visit?

The number of checks really depend on your requirements and budget. We can tailor a solution to meet your needs, although our standard package includes 2 visits per night. This includes an initial "lockup" check where guards ensure your staff have locked the site before leaving, and follows with a random check to deter, detect and report any suspicious activity. See our 'Proof of Service Fact Sheet' for information on how we provide quality assurance of our work.

How do we conduct our checks?

There are 3 types of checks we can provide, using both vehicle-mounted spotlights and hand-held torches. These include:

External Checks

Checks from the fence line, or if there is no fence, the outside of your building. The guard will physically check each accessible door and gate.

Intermediate Checks

Combining an external check and an internal check of a fenced area. The guard will not only walk around the outer fence, but will also unlock the gate and check the compound and external of any buildings.



Internal Checks

The highest level of mobile patrol protection, as guards physically enter your premises. They combine both external and intermediate checks, with the guard also unlocking your building and checking inside.

What happens when something is wrong?

If the guard finds something amiss, they will radio the details back to our 24hr Operations Centre. The on-duty supervisor will follow your predetermined instructions, which may include calling an after-hours contact or the police. They will also complete a report and fax, email or post it to you. Generally, the guard will remain at your premises until they are no longer needed (such as when your after-hours contact or the police arrive). For minor events, such as graffiti, you may decide for us to simply report the incident without calling you in the middle of the night.

Benefits

Our clients choose our Mobile Patrol service for many reasons, including the low cost, the deterrent nature of a marked patrol vehicle in your area, and the usefulness as a back-up tool to check up on your staff, ensuring they have secured gates and doors. All-in-all, our mobile patrol service is a valuable and effective method of deterring crime at your premises, which is used by hundreds of local residents, businesses, schools and government agencies.





Here are just some of our customers who benefit from our Mobile Patrol Service

- McDonalds
- Scarborough Marina
- Australian Technical College
- Morgans Seafood
- North Lakes Health Precinct
- North West Private Hospital
- BP Service Stations
- RSL Care
- Tullawong, Morayfield and Deception Bay
- High Schools
- Carseldine Homemaker Centre
- Caboolture Private Hospital

Testimonials

"NSR have been able to fulfil and adapt to our changing requirements with a level of professionalism, diligence and flexibility that we have been extremely satisfied with".

[BallyCara Retirement Living Scarborough](#)
Marcus Riley, Chief Executive Officer

"I have found the guards to be punctual and friendly. They are always approachable and nothing is too much trouble."

[Moreton Bay Regional Council](#)
Louise Laurens, Education Officer

"NSR has been our security provider for three years. In that time, they have provided a highly professional service by delivering what they promise..... I was definitely encouraged to know that I was not just a reference number, but that my account was truly valued by NSR."

[Caboolture Petal Patch Florist](#)
Rita McNaught, Owner

"we have found them to be very professional and a pleasure to deal with..... They are prompt in answering all queries and always respond instantly if they are needed."

[Hippo's Super Wash Rothwell](#)
Katrina Kelly, Director

Real Time Updates

NSR use cutting edge technology to keep all of our customers informed of what is happening in their local area, updates on our services and information that is specific to each of our divisions.

For updates, follow us on twitter at:
www.twitter.com/NSRsecurity

For details about Mobile Patrols, use the following Twitter hashtag:
[#NSRmobile](https://twitter.com/hashtag/NSRmobile)



Other NSR Services

- Alarm Responses
- Cash Banking
- Static Guards
- Party & Event Guards